

gambling MATTERS



Government
of South Australia
Department for Families
and Communities

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Productivity Commission Update

The Australian Productivity Commission Inquiry into Gambling is due for release later this year. This is the second Review conducted by the Commission, the first being in 1999. The Productivity Commission was requested by the Commonwealth to report on a range of matters relating to the gambling industry including:

- the current effectiveness of existing regulatory structures
- the social and economic impacts of gambling in Australia
- the implications of new technologies, in particular the Internet on traditional government controls on the gambling industry, and

- the effectiveness and success of harm minimisation measures.

The Draft Report was released in October 2009. It has been delivered to the Commonwealth and we are awaiting the release of the final report.

For more information please contact:

The Office for Problem Gambling

Phone: (08) 8207 0716

Website: www.problemgambling.sa.gov.au

Gambling Help Services Forum - Gambling Help Online

The first Gambling Help Services Forum for 2010 was held on Wednesday 17 March. The forum took place at the Mercure Grosvenor Hotel, Adelaide and was attended by more than 40 people from both Gambling Help Services and Industry.

The new Gambling Help Online website was the focus for the forum, which is a new avenue for problem gamblers and their friends or family to participate in live counselling. Simone Rodda, from Turning Point Drug and Alcohol Service in Victoria, was the guest speaker at the forum.

Simone's presentation provided an opportunity for participants to learn about the background of the service, its development and current performance. A highlight of the presentation was a demonstration of the live counselling function. The group found this part of the morning particularly interesting as they could see exactly how this new form of counselling works.



Group discussion during the Forum.

The Gambling Help Services and Industry valued the opportunity to ask questions about the new service and how it can assist in addressing client's counselling needs.

Simone's presentation was followed by some discussion groups in the second half of the morning. The groups canvassed ideas about how the new online counselling service can complement the existing services, such as face-to-face counselling and the Gambling Help Line, to build an effective service system in order to provide the best service possible to clients. The forum produced good outcomes and useful ideas for future planning in this area. The morning was followed by a light lunch and opportunity for Gambling Help Service and Industry to network and share information.

For more information on the service visit:

www.gamblinghelponline.org.au



(l-r) John Elliott (Anglicare SA), Helen Christopher (Office for Problem Gambling), Simone Rodda (Turning Point Drug and Alcohol Services, Victoria).



(l-r) Jenny Scarce (UnitingCare Wesley Port Pirie), Sue Olsen (UnitingCare Wesley Port Pirie), Anne Crouch (UnitingCare Wesley Port Pirie), Bronwyn Martin (Lifeline South East), Josie Boffo (Gambling Help Line) and Ian Burgess (UnitingCare Wesley Port Pirie) enjoying the light lunch and networking following the Gambling Help Services Forum.

Public Speaking Aids Problem Gamblers Recovery



'Giving the Consumer a Voice' program facilitators, Annie Dimitriadis and Flame Moloney.

'Giving the Consumer a Voice' program, that helps recovered problem gamblers talk about their experiences has been extended for another 18 months.

'Meredith', an academic and business woman, wife and mother, has battled with problem gambling but is now benefiting from participating in 'Giving the Consumer a Voice'.

The program allows people who have had problems with gambling to learn to speak publicly about their experience and educate others. It is part of the Gamblers Rehabilitation Program and aims to raise awareness about problem gambling, while also being therapeutic for the participants.

"I am an incredibly goal-orientated person and have dealt with personal battles before, so it was difficult to realise that gambling had become a problem for me and was interfering with everyday life and relationships," Meredith said.

"Having returned to work after a major work accident, I was made redundant on the same day. I had worked in the same industry for more than two decades and felt there was now nothing to aim for. I didn't see a future and wanted something to numb the pain and go into a world that's not real."

After lying about spending money and getting into thousands of dollars of debt, Meredith confessed to her husband and started the long process of recovery.

There is no quick fix. After the long process of recovering twice, having relapsed, and overcome feelings of guilt and shame, Meredith joined 'Giving the Consumer a Voice.'

Having completed the course, Meredith overcame her insecurities about public speaking that had developed during her experience and spoke at Responsible Gambling Awareness Week two years ago.

"If I could make a difference and stop one person going through what I did, it would be worth it. I also wanted to breakdown the stigma associated with gambling – it really doesn't discriminate and can hit people from all walks of life at any time."

"Gamblers are real people with real issues and participating in the public speaking program helped me to realise that I wasn't a gambler – it's what I did, not who I am."

"I absolutely encourage anyone who has had problems with gambling to do the program. Even if they don't end up talking publicly, the course is invaluable and helps people realise they're not alone and that help is available. It also encouraged me to take responsibility for my recovery and helped me recognise that the gambling stemmed from deeper problems that I needed professional help for," Meredith said.

The Office for Problem Gambling is pleased to announce that the program 'Giving the Consumer a Voice' has been extended for its fifth stage and welcomes its two newly appointed facilitators to the program, Annie Dimitriadis and Flame Moloney.

Further information on the program, including booking information, is available by phoning Relationships Australia (SA) and speaking with Annie or Flame on (08) 8223 4566.



Gaming Care

- What we are learning from interacting with patrons in hotels



Hotel Gaming Manager with Gaming Care Officer Tracey-Riggs Barker.

As an Industry, since gaming machines were introduced to South Australia, we have taken our responsibilities in addressing problem gambling very seriously. This commenced in 1995 with the introduction of the Gamblers Rehabilitation Fund, a joint initiative with the Government of South Australia and to which the collective gaming machine Industry currently voluntarily contributes \$2.1 million dollars per annum.

In addition, a range of responses and strategies have been undertaken, for example, before becoming mandatory in 2004, the Codes of Practice were developed as one voluntary Industry response, culminating with the latest – the Gaming Care and Club Safe initiatives.

While we acknowledge that some patrons are at risk of becoming problem gamblers in our hotels and have never shied away from this fact, what we are gaining is a good overall picture of their behaviours, how they are being identified and what assistance is being provided by venue staff.

We now have in place a quarterly patron intervention reporting process that provides information both as statistical data and accompanying narrative. We have recently completed the first full year of collecting this information and what we now know is that from 1 December 2008 to 30 December 2009:

- 1,206 customers were identified as experiencing difficulty with their gambling
- there were more female customers (59%) than male customers (41%)
- customers aged 40-55 years (43%) were predominant, followed by 25-39 (27%), 55+ (24%) and lastly 18-24 years (6%)

- customers were identified through a range of indicators including, verbal (512), visible signs (483) and a mix of third party and other indicators
- there were 26 incidences of unaccompanied young children left on their own unsupervised either inside venues or outside in car parks while their parents/carers gambled
- a range of assistance was offered resulting in the provision of responsible gambling and local Gambling Help Service information, 230 patron barring packs, 73 licensee initiated barring orders, 278 patron self exclusions, support options and some direct contacts with help services
- 152 incidences where customers were identified as breaching IGA and venue barring orders.

The comments and stories that are included in the reports give meaning to the figures and provide us with a greater understanding of the nature and complexity of some of the situations that gaming managers and staff are dealing with on a day to day basis.

This information is vital as it enables the identification of emerging issues and trends and contributes to Gaming Care's ongoing development of resources and support mechanisms that will in turn aid venue management and staff in their work.

Rhonda Turley
Executive Officer – Gaming Care

Gaming Care can be contacted via our website at www.gamingcare.org.au

39th European Association for Behavioural and Cognitive Therapy Congress

In order to maintain a high standard of clinical intervention for people presenting with gambling problems, the Statewide Gambling Therapy Service (SGTS) team regularly review relevant literature and contribute to research in the field.

During 2009, both an oral paper and poster presentation written by members of the SGTS

team were selected for presentation at the 39th European Association for Behaviour and Cognitive Therapy (EABCT) congress held in Dubrovnik, Croatia. The EABCT is an organisation committed to the empirically based principles and practice of behavioural and cognitive therapy approaches in health, social, education and related fields.

The annual congress brings together delegates from around the world who share a common goal of developing the highest standard of clinical practice through the development of training, continuing professional development and evidence based practice.

Jane Oakes and Ben Riley attended the conference in September last year, representing Flinders University and the SGTS, to present the work. The oral paper written by Ben and Jane entitled "Exposure therapy for problem gambling in rural communities: a programme model and early outcomes", describes the SGTS specific cue exposure programme and the development of a rural delivery model.



Ben, Jane and Professor Isaac Marks at the conference.

A cohort of 551 clients was used for the analysis with results suggesting the programme can be delivered effectively in rural and more remote communities of South Australia. In addition, this form of treatment for gambling addiction is effective in reducing and eliminating the urge to gamble among problem gamblers in both metropolitan and rural communities.



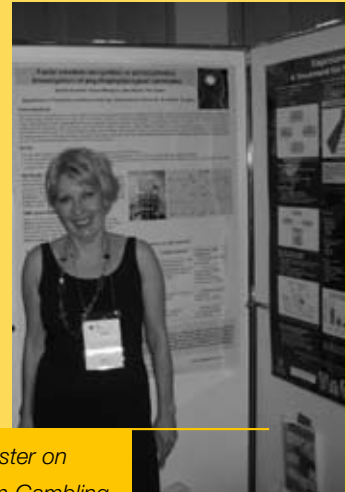
Ben presenting at the conference.

The poster presentation created by Jane Oakes, Ben Riley, Kate Morefield, Peter Harvey and Malcolm Battersby was titled "Exposure therapy for problem gambling: A treatment model, longitudinal data and 12 month follow up from a problem gambling therapy service."

This presentation was an effective way of displaying the work to delegates who were unable to attend the oral symposium. It also provided an opportunity for Jane and Ben to network with other interested delegates.

The conference was very successful with 758 participants attending from 50 countries.

Since returning from the conference SGTS are preparing for publication, a related paper exploring the outcomes of the SGTS programme in rural SA.



Jane standing next to the poster on exposure therapy for Problem Gambling.



Jane and Ben at the conference.

Statewide Gambling Therapy Service Update

Professor Malcolm Battersby, Director of the Statewide Gambling Therapy Service, Flinders University, has been invited as a keynote speaker at the Alberta Gaming Research Institute (AGRI) conference to be held in Banff, just outside of Calgary, Canada from 9-10 April, 2010. Professor Battersby's presentation will describe the history and therapeutic rationale for the use of a behavioural therapy approach with response prevention as the core component, in a comprehensive treatment program for pathological or problem gamblers in South Australia.

Since its inception in 2007, the service has seen over 500 clients annually from metropolitan, rural and Aboriginal communities. Outcomes will be presented in terms of retention in therapy, gambling, co-morbidity and life impacts. Issues in establishing a multi-site service in relation to staff training and competencies, outcome measurement, quality improvement and research will be discussed.

For more information on the conference visit the website:
www.abgaminginstitute.ualberta.ca/2010_conference.cfm

Contact: Malcolm Battersby

Email: malcolm.battersby@health.sa.gov.au

Website: www.sagamblingtherapy.com.au



Professor Malcolm Battersby, Director of the Statewide Gambling Therapy Service.



Club Safe Update

Responsible Gambling training DVD

A jointly funded Responsible Gambling Early Identification and Intervention Training DVD by Club Safe and Gaming Care has now been finalised. This Training DVD will serve as a very important tool to assist gaming staff with identification and intervention within the venue.

The purpose of this DVD is for staff to learn the kinds of approach that may be adopted in these very difficult situations. The DVD presents several scenarios that may occur in a gaming venue, followed by ways of dealing with patrons and what one might say to the person who may be showing signs of gambling concerns. Our sincere thanks to the Gambling Help Services that provided valued input to the structure and script of the DVD which we hope will give gaming staff more confidence with their intervention approaches thus providing a positive outcome for all.

AIA reporting requirements

The end of December 2009 ended the first full year of South Australian Gaming Clubs reporting to the Clubs Approved Intervention Agencies, Club Safe and that of Club Safes' reporting obligations to the IGA. Although it is still a little early to identify any distinct trends, it has produced some interesting observations. Club Safe would like to commend all clubs on their adoption of the new reporting process and would like to encourage them to keep up the good work. We look forward to continuing the data collection and evaluating it for trends over the next twelve months.

With a total of 67 clubs in SA with gaming machines there were a total of 210 interventions reported:

- 38% Male
- 62% Female
- 5% aged between 18-24

- 22% aged between 25-39
- 44% aged between 40-55
- 23% aged 55+
- 4% not stated
- Total of 28 patrons had previous interventions
- 35 self exclusions were executed
- 9 licensee initiated barrings were executed
- 15 IGA breach of barring were identified
- 10 self inclusion breach of barring identified.

Interactive and Cultural Competency Workshop

After months of planning, Club Safe was able to secure Janine Robinson, a highly respected International Gambling Consultant from Ontario Canada to conduct a two day workshop. Janine came to us with a wealth of experience and knowledge. She is an international clinical trainer specialising in gambling and diversity, ethics and gambling treatment. Janine has presented at conferences all over the world and has qualifications which include a Master of Education, Post-Graduate Diploma in Addictions, Treatment and Prevention and a Bachelor of Arts (Honours).

On the first day, Club Safe and Gaming Care staff presented the mandatory responsible gambling codes of practice in comparison to Ontario and what Club Safe and Gaming Care have been doing above and beyond. This was followed by site visits to several clubs and hotels where discussions were held with staff around some of their concerns surrounding identification and intervention.

The second day was dedicated to a knowledge transfer session which included an interactive presentation based on outcomes of day one, as well as positive lessons learned in Ontario that are relevant to SA.



(l-r) Giselle Berriman ClubSafe Officer, Janine Robinson, M.Ed, CPGC, Bill Cochrane Chairman ClubSafe, Tracey Schumacher ClubSafe Officer.

Club Safe Update (cont.)

The afternoon included an interactive cultural competency session with a review of surveys sent to South Australian Gaming Managers and Gaming Employees which demonstrated knowledge of culturally sensitive approaches to patrons experiencing gambling concerns. All in all it was a very successful union with some great learning outcomes and ideas for future workshops. After two intensive days spent locked away it was time for some R&R. Knowing Janine's great appreciation of South Australian wine, a guided tour of Penfolds Winery followed by a little wine tasting was the perfect way to end a very successful venture.

Below are just some of the comments we received from Janine on her return to Canada:

"First off, let me congratulate you and your team for such fine efforts and commitment to date. You have set the stage for a very promising future of strong collaboration with the clubs and hotels. The quality and focus of your team's work was

demonstrated through your high quality training materials, obvious Club Safe dedication to the topic, and through feedback from club and hotel staff. I was told repeatedly about the commitment, trusting relationships and good rapport Club Safe staff has built. This is your greatest strength going forward, I believe, and will serve you well in any initiatives you decide to embrace in the future. This type of work cannot be successful without strong relationships and rapport" Janine Robinson, M.Ed, CPGC.



Janine Robinson,
M.Ed, CPGC.

Contact Club Safe Officers:

Tracey Schumacher 0407 273 344

Giselle Berriman 0448 273 322

Yorke and Mid North Gambling Help Peer Support Group



Gambling Help Services Peer Support Group
(Port Pirie) Christmas lunch celebration.

Mid North & Yorke Peninsula Gambling Help Services run by UnitingCare Wesley Port Pirie established a Gambling Help Peer Support group in September 2009. The group was identified as a need with several requests from community members. A letter was circulated to existing clients requesting expression of interest in starting a support group before the first group gathering.

A sound response was received and there was also strong support expressed by Bob Everett, a trained consumer voice

speaker, which led to the first gathering. Bob is now volunteering for UnitingCare Wesley Port Pirie and has taken a leadership role within the group.

The group trialed the first few meetings on Wednesday evenings but due to a small number of participants attending, consultation with the group prompted a change to Friday afternoons. Since that change, the fortnightly gatherings have seen an increase in attendance.

The Peer Support group meet informally at the Port Pirie community centre to share stories and support each other. The

sessions are liberally sprinkled with fun and laughter. As part of future direction the group wishes to take, they have identified areas that they would like guest speakers to present on.

In the spirit of helping one another, a telephone directory of group members who wish to share their details, has been circulated to other group members for after hours support.

Jenny Scarce

Gambling Help Services

UnitingCare Wesley Port Pirie

Underground Road - A writer's insight into problem gambling

Financial Counsellor, Sharon Kernot, was recently nominated at the Adelaide Festival Awards for Literature in the unpublished manuscript category for her novel *Underground Road*.

One of the main characters in *Underground Road* is an elderly woman, Edith, who becomes addicted to poker machines. The whole novel to some degree reflects Sharon's experiences as a financial counsellor in an anti-poverty team at Families SA. The four main characters of the novel all live in the same suburban street and each one has their own specific issue which relates in some way to poverty.

Sharon decided to include a character with a gambling problem when she noticed more people coming into the office requesting food assistance after they lost money at the pokies. Through consultations with a gambling counsellor and many hours of observation spent in numerous gaming rooms, the character and her story formed.

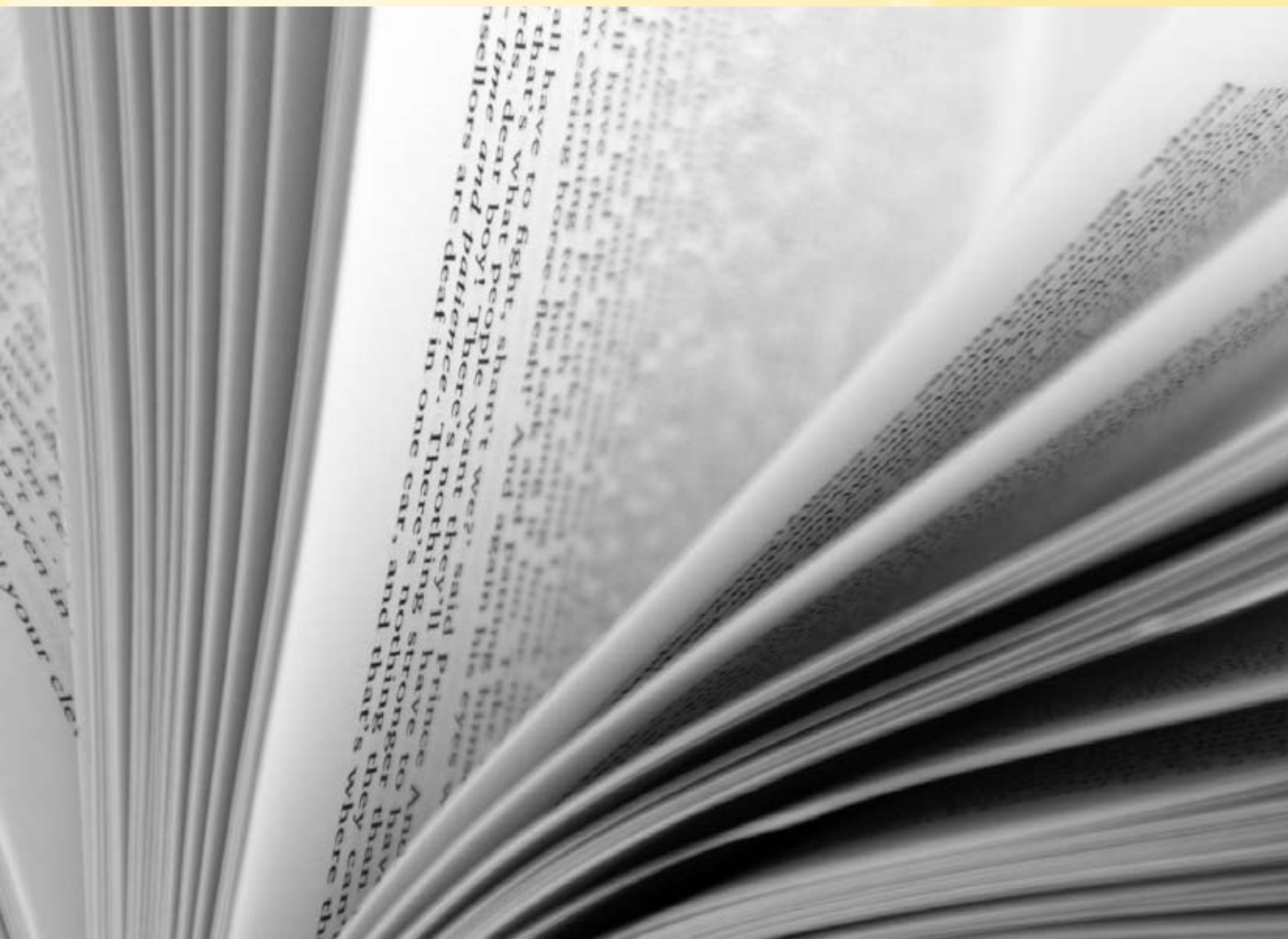
The notion of sitting in front of a gaming machine for hours baffled the author. "I've never been interested in playing the pokies at all so it was hard to comprehend what the attraction was," she says. For the purpose of the research, Sharon had to learn how to play the machines. "Initially I couldn't wait

to get off them but over time I began to see how they could appeal and, if things were going bad in your life, see how they could provide a means of escape and become a trap."

Many of the Families SA clients, who lived on Centrelink payments, didn't take long to lose their whole payment. Sharon was astounded how quickly one could lose their money and control. During her time spent in the gaming rooms she notices an over-representation of women and elderly players which was the reason for her choice to use an elderly female as a character. "I found the gaming rooms interesting also from a female perspective as they are one of the few places a woman can go on her own for 'entertainment' without feeling uncomfortable or conspicuous," Sharon reflected.

In addition to all of this, Sharon was struck by the fact that there seems to be little understanding and empathy regarding gamblers in the community. "I believe a lot of people think that those who are gambling should just be able to stop."

Through *Underground Road*, Sharon was able to identify issues that exist with gamblers and through the character of Edith, show the community that it can happen to anyone at anytime, helping to reduce the stigma attached to the problem.



The Inaugural International Indigenous Symposium on Problem Gambling

Dawn Ogle and Isabella Cano-Garcia, Aboriginal Family Support Services gambling help workers attended the Inaugural International Indigenous Symposium on Problem Gambling held at Tamatekapua Marae, Ohinemutu, Rotorua New Zealand on 15 to 17 February 2010.

Following extensive korero (discussions) from many Maori throughout Aotearoa (New Zealand) in 2002, a legally constituted body known as Te Herenga Waka o te Ora Whanau (THW) was formed. Its purpose "to reduce all forms of harm to whanau (family), hapu (sub tribe), iwi (tribe) and Maori communities in New Zealand caused by gambling within these groups."

The Inaugural Te Herenga Waka o Te Ora Whanau International Indigenous Symposium focused on traditional Indigenous concepts, values, ideals, models and strategies for sustaining balanced and healthy relationships within and across families, communities, nations, nation-states, local, regional and global borders, territories and environments to deal with problem gambling.

The bringing together of Indigenous perspectives from New Zealand, Australia, Pacifica peoples and the native communities of Canada and America, enabled a unique opportunity to create an Indigenous declaration on problem gambling.

During this symposium, there was an opportunity to learn about traditional Indigenous concepts, models and strategies alongside newer perspectives in the journey to restore wellbeing.

The key speakers at the Symposium were:

- Her Hon. Tariana Turia, Associate Minister of Health New Zealand
- Terrance Nelson, Vice-Chair of the Grand Governing Council of the American Indian Movement and in Canada he is a spokesman of the Okijijida Warrior Society, Nelson is Ojibway, Lynx Clan, First Degree Mediwiwin, and has participated in the Sundance. Nelson has been elected Chief of Roseau River Anishinabe First Nation five times
- Mandy Brown, an Indigenous Gambling Counsellor from Australia – she is a Ngarrindjeri/Permanck woman who has been working in the gambling industry for five years
- Moana Jackson is of Ng ti Kahungunu and Ng ti Porou descent. A lawyer specialising in the Treaty of Waitangi and constitutional issues. He is presently Director of "Nga

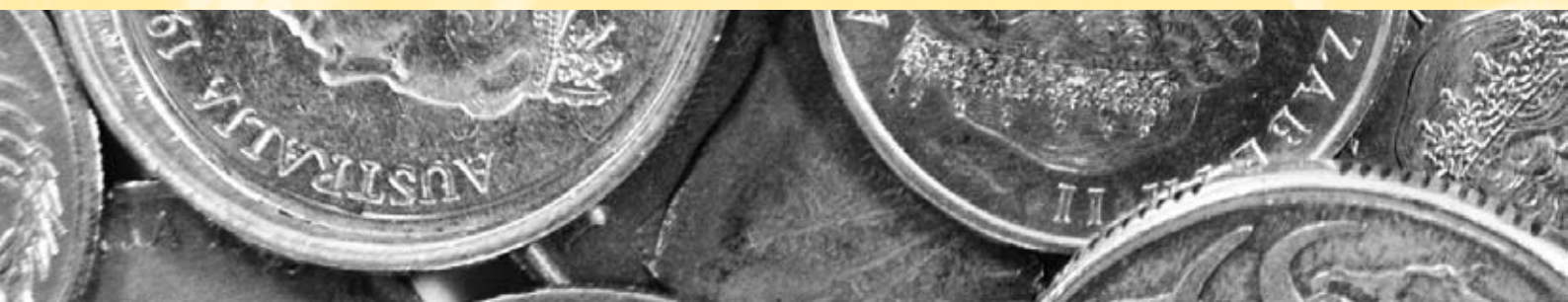


*'Yellowhawk' and Dawn Ogle
(Aboriginal Family Support Services).*

Kaiwhakamarama I Nga Ture" (the Maori Legal Service) which he co-founded in 1987. He has also worked extensively overseas on international Indigenous issues, particularly the drafting of the United Nations Declaration on the Rights of Indigenous Peoples.

Her Hon. Tariana Turia spoke about the challenges that must occupy our every agenda being:

- how we can achieve the transformation of people's lives that will enable them to take back more control over their lives?
- how do we support our people to be more self-determining about their future?
- what can we do to reconnect them to the essence of who they are?
- to encourage them to become more self-determining, and with the agencies of the state, to support a more holistic approach.



The Inaugural International Indigenous Symposium on Problem Gambling (cont.)

In July of 2001, the New Zealand government publicly acknowledged that problem gambling is a public health issue. As a result of this acknowledgement, the New Zealand government pledged to involve the New Zealand Ministry of Health in the development of a national response to problem gambling. This plan incorporated harm minimisation measures, health promotion/education/prevention/early intervention and client service interventions into an integrated approach.

This integrated approach was the first effort of the New Zealand government responding in a holistic way to the issue of problem gambling (Adams 2004).

Oregon's (USA) Problem Gambling Services system is comprised of three core elements including treatment, prevention and outreach, and quality management. The treatment element includes 26 traditional outpatient treatment programs, two short-stay crisis respite programs, a home-based, telephone supported minimal intervention program, a residential treatment program and brief interventions in the prison system.

To begin addressing Indigenous people and gambling, service providers must understand Indigenous people, their culture

and communities. The issues Indigenous communities face often include grief and loss, unemployment, poor health, drug use, high crime rates leading to high incarceration levels, poverty, alcoholism, poor concept of money, lack of social activities and a lack of opportunities. These issues that Indigenous communities experience can contribute to the individual's need to gamble.

Bringing problem gambling under the public health umbrella and undertaking a long term education and early intervention campaign has the potential to contribute to decreases in problem gambling and problem gamblers seeking help.

The Symposium gave the participants the opportunity to engage and network with services and organisations on a global level. It truly was a unique opportunity to exchange ideas and develop cultural awareness from the different countries.

As an inaugural event the seed has been planted and Alice Marchland, a member of the Okanagan First Nation, located in British Columbia, Canada has put a proposal forward to have the next Indigenous Problem gambling Symposium to be held in Alberta, Canada.



GAMBLING HELP SERVICES



Gambling Helpline South Australia

1800 060 757

The Gambling Helpline is a free 24-hour counselling, information and referral service to assist people in South Australia with gambling related problems, or those affected by the gambling of others including family members. The Gambling Helpline can be used by anyone who would like to know more about gambling related problems and how to deal with them. *The Gambling Helpline is funded by the Gamblers Rehabilitation Fund.*

SOUTH AUSTRALIAN GAMBLING HELP SERVICES

The Gambling Help Services provide free, confidential counselling and assistance for people who are concerned about their gambling behaviour and the families and friends of problem gamblers. Counselling is provided over the telephone and in person and specific financial counselling is also available. Languages other than English are spoken at some services and interpreter assistance can be arranged.

STATEWIDE & SPECIAL PURPOSE SERVICES

Statewide Gambling Therapy Service:

BEDFORD PARK Tel: 08 8204 6982
SALISBURY Tel: 08 8182 4911
PORT ADELAIDE Tel: 08 8240 0522

Aboriginal Family Support Services:

ADELAIDE Tel: 08 8212 1112
PORT AUGUSTA Tel: 08 8641 0907
COOBER PEDY Tel: 08 8672 3066
GLOSSOP Tel: 08 8583 1029
MURRAY BRIDGE Tel: 08 8583 1029

Ceduna Koonibba Aboriginal Health Service:

CEDUNA Tel: 08 8626 2600

Offenders Aid and Rehabilitation Service (OARS):

ADELAIDE Tel: 8218 0700
CHRISTIERS BEACH Tel: 08 8384 4193

Overseas Chinese Association:

FINDON Tel: 08 8445 1677

Cambodian Service – Anglicare SA:

SALISBURY Tel: 08 8256 2174

Vietnamese Community (SA):

ATHOL PARK Tel: 08 8447 8821

PEACE Multicultural Service (Relationships Australia SA):

HINDMARSH Tel: 08 8245 8100

Families SA – Specialised Gambling Financial Counsellors:

STURT Tel: 08 8298 0800
ABERFOYLE PARK Tel: 08 8374 6111
ELIZABETH Tel: 08 8207 9000
SALISBURY Tel: 08 8209 4900

METROPOLITAN SERVICES

EASTERN:

Relationships Australia (SA)
ADELAIDE
Tel: 08 8223 4566

NORTHERN:

Anglicare SA
SALISBURY
Tel: 08 8256 2160

SOUTHERN:

Relationships Australia (SA)
OAKLANDS PARK
Tel: 08 8377 5400

WESTERN:

Anglicare SA
HINDMARSH
Tel: 08 8301 4200

COUNTRY SERVICES

ADELAIDE HILLS:

Relationships Australia (SA)
MOUNT BARKER Tel: 08 8223 4566

BAROSSA:

Anglicare SA
NURIOOTPA Tel: 08 8562 3437

EYRE & WESTERN:

UnitingCare Wesley Port Pirie
WHYALLA Tel: 1300 456 946
PORT LINCOLN Tel: 1300 456 946

FAR NORTH:

UnitingCare Wesley Port Pirie
PORT AUGUSTA Tel: 1300 456 946

FLEURIEU & KANGAROO ISLAND:

Relationships Australia (SA)
VICTOR HARBOR Tel: 08 8377 5400
KINGSCOTE Tel: 08 8377 5400

LIMESTONE COAST:

Lifeline South East (SA)
MOUNT GAMBIER Tel: 08 8723 2299

MURRAY MALLEE:

Relationships Australia (SA)
BERRI Tel: 08 8582 4122
MURRAY BRIDGE Tel: 08 8223 4566

YORKE & MID NORTH:

UnitingCare Wesley Port Pirie
PORT PIRIE Tel: 1300 456 946
KADINA Tel: 1300 456 946

CONTRIBUTIONS

Readers are invited to contribute articles, news items and event details to the next issue of **Gambling Matters**.

The deadline for contributions for the next issue of **Gambling Matters** is 1 September, 2010.

Contributions can be made to:

Carla Politis
Office for Problem Gambling
Department for Families and
Communities
carla.politis@dfc.sa.gov.au

Articles may be edited for space and style purposes. The views expressed in **Gambling Matters** are not necessarily those of the publishers.

Gambling Matters can be accessed at: <http://www.problemgambling.sa.gov.au>

THE GAMBLERS REHABILITATION FUND

is a joint initiative of the Australian Hotels Association (SA Branch), Clubs SA, Adelaide Casino and the Government of South Australia

This publication has been produced by the Office for Problem Gambling of the Department for Families and Communities, which administers the Gamblers' Rehabilitation Fund.