

gambling MATTERS



Government
of South Australia
Department for Families
and Communities

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Prevalence Study Workshop

The Office for Problem Gambling hosted a Gambling Prevalence Study workshop. The gaming participants included representatives from industry, service providers, government departments and academics.

The aim of the workshop was to firstly provide an informed understanding of the findings of the Gambling Prevalence Study that was released in late 2006. This study represents a significant development in making available accurate and up to date information on the demographic profile of gamblers, gambling behaviours and awareness of gambling help services in South Australia. The workshop also provided an opportunity to further thinking about the implications of the Prevalence Study for future research, policy and practice.

The program comprised four speakers who were invited to speak on specific topics associated with the Study. Robert Chappell, Director of the Independent Gambling Authority provided a presentation on the background and research methodology informing the Study. Ms Tiffany Gill, a senior epidemiologist with the Department of Health outlined some of the key findings, Dr Paul Defabro an associate professor in psychology at Adelaide University discussed the complexities in defining, measuring and providing descriptors of problem gambling and Dr Gary Starr a statistician with the Department for Families and Communities presented a spatial representation of results from the study.



Panel Members at the workshop "Gambling Prevalence in South Australia" left to right: Dr Paul Delfabro, Mr Robert Chappell, Ms Leeanne Head, Ms Tiffany Gill, Dr Garry Starr.

Key findings from the study include

- The overall number of adults gambling (on any activity) in South Australia has decreased in recent years- from 76% in 2001 to 70% in 2006.
- The most popular gambling activity was lotto (including other lottery games like Powerball, Super 66 or Lottery). Overall 53% of the adult population played lotto in the previous year
- Poker machines or gaming machines were played by 30% of the adult population at some time in the previous year.

Overall the workshop highlighted the following issues

- The heterogeneity of problem gambling with respect to behaviours and demographic background.
- The importance of understanding patterns of behaviour as a mean targeting effective interventions.
- The emerging challenges with respect to providing effective help for people with gambling problems, mental health issues and substance dependencies.

To assist in making the findings of the Gambling Prevalence Study more accessible the Department of Families and Communities has prepared four fact sheets focussing on methodology, key findings, poker machine use and moderate and high risk gamblers. Electronic copies of the report and facts sheets are available at www.problemgambling.sa.gov.au. Copies of the individual workshop presentations can be obtained by contacting Chris Horsell at the Office for Problem Gambling on horsell.chris@dfc.sa.gov.au



Mr Chris Horsell, from the Office for Problem Gambling, who acted as Moderator at the workshop

Research to Improve Understanding About Youth Gambling

In 2006, the Department of Education and Children's Services successfully applied for a \$45,000 research grant from the Independent Gambling Authority. The subsequent Youth Gambling Research Project is currently being completed in partnership with the University of Adelaide and UnitingCare Wesley. More than 3000 students across the State are being surveyed as part of the research project to better understand the gambling habits and beliefs of teenagers, with some of the participants also taking part in focus group discussions.

At the commencement of the 2007 school year I was appointed to the position of Policy and Program Officer, Responsible Gambling Education with the Department of Education and Children's Services (DECS) replacing Mark Williams who has moved to a new position in DECS. My appointment coincided with the establishment of the second phase of the Responsible Gambling Education Strategy to be implemented in DECS School Districts across the state from 2007 – 2010.

As part of the research process during the first school term in 2007, high school aged students from seven schools including two in regional areas, were surveyed about their gambling attitudes, beliefs and behaviours as part of the Youth Gambling Research Project that will strengthen work to prevent young people becoming problem gamblers. From a DECS perspective, as one of the research partners, the findings will increase our understanding as to how many young people gamble, what sort of gambling they do and how teachers can expose gambling myths in the classroom. For example, the research will explore the false belief among some young people that they can affect chance, such as controlling the roll of the dice.

As a society we often address adults' involvement in gambling but looking at young people is important as it will help us 'turn off the tap' of adolescent gamblers becoming problem gamblers as adults. The department already contributes to students' improved

understanding of many social issues including problem gambling and as educators we want to know more about education strategies which will enable students to understand the realities of gambling.

Leading gambling researcher and University of Adelaide senior psychology lecturer Dr Paul Delfabbro has set the parameters for the research. The study follows up on a previous one by University of Adelaide researchers in 2001 so that results can be compared. The results are expected in August and will contribute to the ongoing development of the second phase of the Responsible Gambling Education strategy commencing in the two school districts of Flinders and Kumangkpara in the current 2007 school year.

Further information about the DECS Phase 2 Responsible Gambling Education Strategy can be obtained by contacting me using the following email and phone details:

burnett.ashley@saugov.sa.gov.au

(08) 82264309

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Department of Education & Children's Services



*Ashley Burnett, Policy & Program Officer,
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Independent Gambling Authority's Research Function

Section 11 (1) (aab) of the Independent Gambling Authority Act 1995 assigns the Authority a function to undertake, assist in or co-ordinate ongoing research into matters relevant to the Authority's functions, and then specifies several specific aspects of its research function. In accordance with this section, the Authority's guiding principle is that it will undertake research in line with its statutory requirements and to inform its decision-making.

To date the Authority has commissioned or is in the process of commissioning 17 research projects, including 3 updates of its Australian and New Zealand literature review of gambling research—Australasian Gambling Review. It also jointly funded the 2005 prevalence survey commissioned by the Department for Families and Communities. Another five research projects are under discussion or due to have tender calls.

Information about current research and past published research is detailed on the Authority's website at — <http://www.iga.sa.gov.au/research.html>. That research includes—

- Economic impacts (positive and negative) of gambling within the South Australian community—the South Australian Centre for Economic Studies (University of Adelaide) has completed this research and the report is in the process of being made publicly available;
- Evaluative research of the impacts of the Authority's codes of practice—the National Institute of Labour Studies (Flinders University) has recently provided its final report to the Authority;
- Relevance and role of gaming machine games and game features on the play of problem gamblers—the Australian Institute of Primary Care (LaTrobe University) is currently in the final stage of this project, interviewing recreational gamblers;
- Propensity of gaming machines to consume—Adelaide Research and Innovation Pty Ltd (University of Adelaide) is undertaking this research to determine the relationship between actual gambling spend on a gaming machine(s) and the potential maximum spend over time; that is, whether there is a systematic relationship between gaming machine game characteristics and expenditure;
- Youth gambling research—the Department of Education and Children's Services made a successful grant application under the Authority's first grant program to conduct a youth gambling research project; the project is now underway and involves surveying 2 400 South Australian students about their gambling attitudes, beliefs and behaviours;
- Youth gambling research—the Population Research and Outcome Studies Unit of the Department of Health, which conducted the prevalence study, is in the developmental stage of a longitudinal study about gambling behaviour of the young people involved in the 2005 prevalence study;
- Comparative study involving a clinical assessment of moderate and high risk problem gamblers identified using the Canadian Problem Gambling Index (GPGI) during the 2005 prevalence study—research published by Dr Robert Ladouceur, et al (University of Laval, Quebec) in 2005 identifies that a significant proportion of problem gamblers identified during population surveys using the CPGI or South Oaks Gambling Screen, do not identify as such when a clinical assessment is conducted; a call for tenders to replicate this research and identify what this outcome suggests closed on 13 March 2007.
- OCSAR Gambling and Crime Study 2—the Office of Crime Statistics and Research (OCSAR) has been commissioned to repeat the primary component of its 2003 study (report available on website), namely an analysis of a sample of police apprehension reports, Magistrates Court files, and sentencing remarks from the District and Supreme Courts, with this study expanded to include, in addition to the Adelaide Magistrates Court, the Christies Beach and Elizabeth Magistrates Courts, and the Drugs and Mental Impairment Diversionary Courts.

Dr David Hodgins Presents His Latest Research to the Office for Problem Gambling



Dr David Hodgins following his presentation on brief motivational interventions.

Dr David Hodgins from the University of Calgary in Canada, was recently in Adelaide to present a two-day workshop to service providers on behalf of the Gamblers Rehabilitation Fund Training Service. Prior to this workshop, he presented a summary of his latest research to the Office for Problem

Gambling along with a handful of selected guests, including Gary Raymond and Simon Schrapel from the Strategic Leadership Group, Robert Chappell from the Independent Gambling Authority, and Dr Malcolm Battersby from the Flinders Intensive Therapy Service for problem gamblers.

Dr Hodgins' research interests lie in the area of addictive behaviours, including alcohol and gambling addictions, and co-morbid psychiatric disorders.

He narrowed his presentation to the evidence that brief motivational interventions have a role to play in recovery from gambling problems. His conclusion being that many people recover successfully "on their own" and want to "do it on their own" and that brief motivational interventions are related to less severe but not insignificant or short-term problems.

Dr Hodgins presented the results from a 'Minimal Treatment Trial' he undertook in 2001 which assigned participants to one of three groups: a waiting list control (1 month duration); a self-help workbook through the mail; and a self-help workbook through the mail plus a 30 - 45 minute motivational telephone interview. Telephone follow-up was undertaken at 1, 3, 6, 12 and 24 months. With the promising results of this research, he concluded that

- media recruitment is an effective way to attract problem gamblers not seeking treatment, particularly women
- that there was a significant reduction in gambling at the 24 months follow up - for both the 'workbook only' group and the 'workbook plus motivational interview' group, with the latter outperforming the former.

Dr Hodgins concluded that there is a role for brief motivational interventions in gambling help treatment systems. Research in this field is continuing which suggests that a motivational focus is important along side other treatment and therapeutic interventions.



Also at the presentation by Dr David Hodgins were (left to right) Dr Garry Starr, Research Analysis Unit, Department for Families and Communities, and Dr Malcom Battersby, Associate Professor in Psychiatry, Flinders Human Behaviours and Health Research Unit.



New Age Limit for SA Lotteries

Effective 30 April 2007, the legal age to play lotteries in South Australia changed from 16 to 18 years; a move that has been strongly supported by South Australia's government-owned lottery provider.

SA Lotteries Chief Executive, June Roache, says that the age increase complements the organisation's inherent commitment to the promotion of responsible gambling.

"Increasing the legal age to 18 has brought even greater strength to SA Lotteries' existing harm minimisation program," says Ms Roache.

Complying with the State Lotteries Responsible Gambling and Advertising Codes of Practice, SA Lotteries' 28-point program includes responsible gambling training for all selling agents, with a dedicated module on the prevention of underage gambling.

"This legislative change also means the age to play our games is now consistent with the majority of Australia's other States and Territories," says Ms Roache.

The new age limit applies to all SA Lotteries' games, including Lotto, Powerball, Keno and Instant Scratchies,



A SA Lotteries agent requesting proof of age from customer

and is one of several amendments to the State Lotteries Act passed by Parliament in March 2007.

Also effective from 30 April is the penalty increase from \$200 to \$5,000 for selling a lottery ticket to, or claiming a prize on behalf of, any person aged less than 18 years.

"SA Lotteries' network of more than 535 agencies has welcomed the changes, and shares our commitment to problem gambling harm minimisation in the South Australian community," says Ms Roache.

This year marks SA Lotteries' 40th year of returns to the community, with \$3.6 billion returned in prizes to players and another \$1.7 billion contributed to State hospitals.

National Data Dictionary

The development of a National Minimum Data set is a key objective of the National Framework on Problem Gambling. As an initial step a National Data Dictionary for Gambling Help services will be developed. The project will:

- Develop a nationally agreed set of definitions that provides opportunities to develop consistent data across jurisdictions in the future
- Determine which of the data item definitions should be included as primary data items such as basic demographic data and secondary data items such as gambling intervention outcome data
- Data test the agreed data dictionary elements to trial compatibility with existing data items used by each jurisdiction
- Identify governance and ongoing maintenance issues for the National Data Dictionary
- Publish a completed National Data Dictionary for Gambling Help Services that is capable of informing jurisdictional improvements in Gambling Help Services data collection over time

The National Data Dictionary would use relevant national data standards where applicable such as those outlined in the National Community Services Data Dictionary to maximise national consistency

A consulting firm has been engaged to undertake the project and a project reference group is currently being finalised. The project will be managed by the Gambling Working Part Secretariat in South Australia and it is anticipated that it will be completed by July 2007.

Statewide Intensive Therapy Service

The Minister for Families and Communities recently announced the expansion of the Statewide Intensive Therapy Service for problem gamblers. This statewide initiative is being funded through the Gamblers Rehabilitation Fund and will receive an annual budget of \$1.34 million.

This service will be run jointly by the Southern Adelaide Health Service and Flinders University and will provide clinical interventions for problem gamblers including comprehensive assessment, support information and referral to other services. Support, information and referral will also be provided to family members of problem gamblers.

Relapse prevention interventions will also be available for clients who have completed treatment but are in need of additional support.

The Statewide Intensive Therapy Service will operate from four sites in the Adelaide metropolitan area including the northern, southern, western areas in addition to the existing site at the Flinders Medical Centre.

The service will also provide a regular visiting service to regional centres including Ceduna, Pt Lincoln, Whyalla, Pt Augusta, Pt Pirie, the Riverland, Mt Gambier and Murray Bridge.

An integral aspect of the service will be to establish and enhance existing partnerships with other gambling help services and other human service providers who are also well placed to assist problem gamblers and their families. The service will liaise with gambling early intervention programs operating at industry venues including SKYCITY, Australian Hotels Association(SA branch) hotels and Clubs SA to facilitate referrals and information sharing.

FAMILIES SA Financial Counselling Initiative

In 2006 funding was approved from the Gamblers Rehabilitation Fund for four specialised Gambling Financial Counsellors to be located within Families SA offices.

The new workers commenced in August 2006 and are located at the Salisbury, Elizabeth, Marion and Noarlunga District Office. The selection of these locations was informed through the use of gambling statistics.

Establishing the new role has been an interesting challenge for the new workers Tara Friel (Marion), Hugo Antezana (Noarlunga), Sue Spicer (Elizabeth), and Lisa Menadue (Salisbury).

The workers role is not only to focus on one to one casework, but also to promote awareness of problem gambling at the local community level.

Community Development projects for problem gamblers, outreach services within the community,



Families SA Gambling Financial Counsellors (left to right) Lisa Menadue (Salisbury) Hugo Antezana (Noarlunga) Tara Friel (Marion) Sue Spicer (Elizabeth)

and educating other workers are a few of the other aspects of these new positions.

Demand for services has been high, with many referrals coming from therapeutic services, including the gambling help services.

As the new workers will attest, the challenges are enormous and it has been a steep learning curve for everyone involved, building strong partnerships with gambling help services, local gaming operators and relevant human service providers is an important part of the work.

'Gambling - Through The Eyes of A Child' Project Lifeline South East (SA) Inc



Gaming Care Officer Didier Vollerin with Michele Osmond (left) & Denise MacKay from Lifeline South East (SA)

Lifeline South East (SA) received a Community Education grant through the Gamblers Rehabilitation Fund to hold gambling awareness raising sessions within primary schools. The main target group for the project called 'Gambling - through the eyes of a child' were students, in years 5, 6 and 7. The project was modelled on the success of Port Lincoln Centacare's initiative 'Kids talk on gambling' in 2002.

The main purpose of project was to implement harm minimisation strategies through raising students and teachers awareness of the risks involved with problem gambling and its associated effects on children, families, individuals and the community.

In order to ensure that the information provided complied with the South Australian Curriculum Standards and Accountability (SACSA) Framework requirements, extensive consultation was sought with experienced teachers. Lifeline South East (SA) then approached schools in the Lower South East and their response was extremely positive.

However after contact had been made with the schools, Lifeline South East (SA) received notification that the Department of Education and Children Services (DECS) schools could not participate in the project without teaching staff first undertaking professional development in relation to a pre existing

gambling awareness package Dicey Dealings. This resulted in a decrease of the number of DECS schools, participating in the project. However whilst the reduction school numbers was disappointing Lifeline decided to still proceed with the remaining DECS and independent schools of which there were six.

The project contained three stages. The first stage involved planning and delivering the gambling awareness raising sessions in the schools. The format of the sessions were interactive and encompassed looking at the definition of gambling; brainstorming what are some gambling activities; what is chance and skill and how do they differ and what constitutes problem gambling. The participating schools each received a teacher resource kit which contained further information about the effect of problem gambling as well as suggestions for further lesson plans.

The second stage of the project involved inviting the students to design and submit a poster, identifying the message(s) they received about gambling and its associated risks. The poster entries received were excellent, which made the task of selecting the winning entries very difficult for the judges. The judges were Didier Vollerin from Gaming Care, local artist Lois Hodge and Lifeline South East worker Michele Osmond.

The posters were displayed at public thoroughfares such as shopping centres and community libraries and the general public were invited to vote for their favourite poster.

The project's third stage involved printing the winning designs into posters, coasters and stickers and distributing them to hotels, clubs, community service agencies, community health services, schools, state and federal government agencies and non government agencies throughout the Lower South East region.



*"Stop gambling before you lose the lot!"
Damian Stratton, St Martins Lutheran
College, Mount Gambier*

The coasters and stickers were handed out to the public, in March at the Lucindale Field Days, where Lifeline South East (SA)'s BreakEven Gambling Service and Gaming Care shared a site.

Approximately 25,000 people attended the Lucindale Field Days, proving it to be a very worthwhile event to raise the general public's awareness of the effects of problem gambling, as well as, promoting the working partnership between Gaming Care and Lifeline South East (SA)'s BreakEven Gambling Service.



"Don't be afraid to talk to someone" & "Help is only a phone call away!" Andrew and Lisa Casely, Tarpeena Primary School, Tarpeena

Club Safe Update

Club Safe is out and about again this year supporting all Clubs with gaming machines, both metropolitan and regional.

After visiting all Clubs with gaming machines in South Australia and completing at least two compliance audits at each, we are pleased with the overall conscious effort Clubs have made in becoming compliant. We would like to thank all of the Club Managers for giving up their valuable time for us to meet with them.

Thank you also to the many counsellors from the Break Even Service Network both metropolitan and regional for allowing us to meet with them and share their first hand knowledge and experience into what is quite a sensitive subject.

Club Safe commenced Advanced Responsible Gambling training courses throughout the State in mid March. Club Safe Officers Tracey Schumacher and Giselle Berriman are acting on behalf of the Licensed Club Industry Training Foundation in delivering the courses. This training is a requirement of the Responsible Gambling Code of Practice 2004 for all senior staff and persons in charge of a gaming area.

To date some 200 staff have attended this training, reiterating the Club industry's commitment to Responsible Gambling practices. The Advanced Responsible Gambling training course is conducted over a three hour session. The course includes some revision of the Codes, an interactive quiz, and an information session with a Breakeven counsellor. The response from participants at the sessions has been excellent. We have succeeded in making it an informative, interactive and fun training course. Bookings may be made by ringing Annie from Clubs SA on (08) 8376 2699 or via email on anixon@clubssa.com.au.

Regular compliance audits will continue throughout the year. Giselle and Tracey will endeavour to ensure that all regulatory requirements are being met; therefore lowering the risk of generating unnecessary fines and assisting the Club industry as a whole.



Giselle and Tracey - Club Safe Officers



Participants in action at a recent session

GRF Community Education: A Farewell to Elena Di Bez

After working in the Gamblers Rehabilitation Fund community education area for over four years Elena Di Bez is saying farewell.

Elena commenced work within the community education area in January 2003 when she was based at the Health Promotion Branch within the now Department of Health. Many people working in the area of addressing problem gambling will associate Elena with her work in rolling out the media campaign 'Think of What You're Really Gambling With'.

This campaign ran from June 2003 – 2005 with Phase 2 running in 2006. The 'Think of What You're Really Gambling With' campaign significantly improved awareness of gambling help services and attracted increased calls to the Gambling Help Line.

The other focus of Elena's work was to broaden community awareness and access to information about problem gambling. This was achieved through the establishment of the South Australian Problem Gambling web site (www.problemgambling.sa.gov.au), key resources such as the self help booklet for family and friends of problem gamblers and the introduction of

Gambling Awareness Weeks (2005, 2006 & 2007), and the Community Education Grants program.

The "Three Sides of the Coin" Exhibition held at the Migration Museum last year

put problem gambling into a public forum and spot light - where the social impact and context of gambling in the community could be examined.

Elena said she felt that her contribution had been to 'make things happen' and she was keen to acknowledge the assistance of the many people in both government and non government agencies who are committed to delivering services to the community. In particular Elena wanted to thank Mark Bandick who worked as a team member with her at the Health Promotion Branch and also the staff within the Office for Problem Gambling.

We wish Elena all the best for the future and thank her on behalf of all the organisations that have contributed to addressing problem gambling through their participation in the area of community education.



Elena Di Bez, Community Education Officer with the Gamblers Rehabilitation Fund is saying farewell

Nunkuwarrin Yunti SAFE Gambling Program Update for the Metropolitan Area

Karyn McCue was appointed as the new metropolitan worker for Nunkuwarrin Yunti's Safe Gambling program in January.

This is welcome news for the Aboriginal community as new programs and increased contact is increasingly demanded in the metro region.

Karyn is a qualified counsellor, so once again city or visiting clients have a culturally appropriate service to attend.

Mandy Brown – the regional officer had been maintaining the metropolitan area along with the regional sector for the past two years. With Karyn's appointment this means that Mandy will now be focussing largely on the rural and remote communities, but will still be doing workshops at Magill Training Facility.

The SAFE gambling group for anyone affected by problem gambling has commenced in the metropolitan area. Those attending have been or are affected by problem gambling. The aim of the group is to provide opportunities for people to participate in activities other than gambling. It also provides facilitators with an opportunity to consult with community members and learn how excessive gambling affects the community, and therefore what resources are required by the community.

The group is confidential and there is a Break Even counsellor involved in every session. The group meet every second Wednesday from 11am to 2.30pm, with lunch and all activities provided free.

Anyone interested in joining the group are welcome to contact Karyn McCue or Pam Keefe on 8223 5217.

Hotels Responsible Gambling Agency Making a Difference

Gaming Care, an initiative of the Australian Hotels Association (SA Branch) is now getting on with its core business through a range of initiatives and activities. Essentially this is achieved through the work of four Gaming Care Officers who are linked to specific geographical locations across the state.

Their role is to support all hotels with gaming machines, irrespective of whether they are a member of the Association, in implementing early intervention strategies, achieve a high level of compliance with regulatory codes of practice and to facilitate a collaborative and cooperative relationship between gaming venues and gambling counselling services.

Key strategies have been identified and performance indicators developed to ensure that all activities fit within Gaming Care's stated goals and expected outcomes and accountability to the funding body, the Independent Gambling Corporation. Gaming Care also works collaboratively with Clubs SA early intervention initiative – Club Safe.

We are now starting to see the results of our steady work over the past year culminating in some positive outcomes. This work has included:

- In house Responsible Gambling Code of Practice workshop program that is tailor made to meet the identified needs of individual or groups of hotels and increases their understanding of problem gambling, recognising the signs earlier, skills in approaching and intervention techniques and barring and self exclusion processes. Local gambling counsellors are involved in the workshops.
- Undertaking 'Patron Awareness Questionnaire' in venues. This initiative is aimed at raising patron's awareness of responsible gambling information in venues and support available through counselling

services. Approximately 2000 patrons have participated with a 65% patron response rate achieved.

- 'Meet & Greets' – bringing together venue gaming management and staff and local gambling counsellors in an informal getting to know each other session. The maintaining of relationships between venues and local counselling services is a key part of our work and it is pleasing to see venues now themselves initiating this informal contact at the local level.
- Assisting individual venues – identifying individual patron problem gambling behaviour, provision of information, signage and required policies and documentation needed to comply with codes of practice, assistance with barring and self exclusion processes and issues including consistent patron breaches of barring orders exploring patron support options

Making a difference in an area as complex as problem gambling is not without its challenges but we are moving forward. Gaming Care was acknowledged by the Independent Gambling Authority at its public hearing late last year when the Presiding Member of the Authority indicated he and the Authority were impressed with the concept.

We are exploring additional early intervention strategies and would welcome any thoughts or ideas that readers may have. Please don't hesitate to give us a call. We can be reached on phone (08) 8100 2499.

Rhonda Turley
Executive Officer
Gaming Care



HELP SERVICES



GAMBLING HELPLINE SOUTH AUSTRALIA 1800 060 757

The Gambling Helpline is a free 24-hour counselling, information and referral service to assist people in South Australia with gambling related problems, or those affected by the gambling of others including family members. The Gambling Helpline can be used

by anyone who would like to know more about gambling related problems and how to deal with them. *The Gambling Helpline is funded by the Gamblers Rehabilitation Fund.*

SOUTH AUSTRALIAN GAMBLING HELP SERVICES

These services provide free, confidential counselling and assistance for people who are concerned about their gambling behaviour, and the families and friends of problem gamblers. Counselling is provided over the telephone and in person and specific financial counselling is also available. Languages other than English are spoken at some services and interpreter assistance can be arranged.

METROPOLITAN SERVICES

- Southern -
UnitingCare Wesley
Adelaide
T: 08 8202 5180 or
Christies Beach
T: 08 8329 1700
- Central & Eastern
Relationships
Australia (SA)
T: 08 8223 4566
- Western -
UnitingCare Wesley
Bowden
T: 08 8245 7100
The Salvation Army
T: 08 8445 2111
- Northern -
Anglicare
T: 08 8256 2170
(includes Barossa Valley)

REGIONAL SERVICES

- UnitingCare
Wesley
Port Pirie
T: 08 8633 8600
- Relationships Australia
(SA)
Riverland and
Murraylands
T: 1800 182 325
- Centacare Whyalla
T: 08 8645 8233
- Lifeline South East Mt
Gambier
T: 08 8723 2299
- Aboriginal Family
Support Services
Pt Augusta
Coober Pedy
T: 08 8641 0907

STATEWIDE SERVICES

- Flinders Therapy
Service for
Problem Gamblers.
T: 08 8204 4779
- Nunkuwarrin Yunti
T: 08 8223 5217
- Overseas Chinese
Association
T: 08 8445 1677
- Relationships Australia
(SA) - (PEACE)
Culturally
& Linguistically Diverse
Communities Service.
T: 08 8245 8100
- Vietnamese
Community in Australia
T: 08 8447 8821
- Cambodian Service
T: 08 8256 2170
- OARS Gambling
Support Services
T: 08 8723 2299

CONTRIBUTIONS

Readers are invited to contribute articles, news items and event details to the next issue of Gambling Matters.

Contributions can be made to:

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Gambling Matters can be accessed at:
<http://www.problemgambling.sa.gov.au>

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